

March 10, 2020

Solvere Managed Community Residents, Team Members, Family and Friends;

As COVID19 continues to spread across the United States, we are taking precautionary measures, following guidance from the Centers for Disease Control and Prevention (CDC) and state health agencies as appropriate. These agencies have released guidelines for employers and healthcare providers to help contain the spread of coronavirus.

In addition to the steps we've taken to date related to hand hygiene, cleaning/disinfecting, and supplies at the community, we are implementing additional team member and visitor screening. In an effort to ensure that the residents and team members stay in optimal health, we are asking anyone with a fever, cough, or other flu-like symptoms, or who has traveled to an area of known infections within the last 30 days, to refrain from visiting our communities. We will also be asking questions related to the above symptoms to prevent the possible transmission of infection. Please be patient and candid in providing answers and listening to directives, to ensure that we are gathering the necessary information and responding appropriately. Finally, we are also considering limiting larger group events on a case-by-case basis to protect residents and avoid the possible spread of infection and apologize for any inconvenience caused.

Our Team is meeting daily to stay current, direct resources and to support the residents and each community. We will continue to follow recommendations for infection prevention from the CDC and will communicate any changes as they arise. Should you have any questions, please reach out to your community General Manager or Wellness Director.

Thank you for your support as we strive to keep the residents, their loved ones, and team members safe.

Rebecca Townsend

Chief Operating Officer

Lorie Dancy, MSN, RN, CRNP

SVP of Wellness/Chief Compliance Officer